

# Summary Report

The Summary Report provides information about the RTO and a snapshot of results for the scales measured by the Learner Questionnaire (LQ) and Employer Questionnaire (EQ).

For each scale, the Summary Report presents information about the:

- count of responses used to calculate the scale score;
- average scale score;
- and variation in scale scores.

Scores are reported on the response scale of 0 to 100, where 0 means 'strongly disagree' and 100 means 'strongly agree'.

This Summary Report can be used to analyse the number, average and variation of the survey responses. Comparisons can be made across scales, to previous reports, or between learners and employers.

These indicators are based on a survey of 52 students and 43 employers. This sample represents 94% per cent of this organisation's training delivery in the 2015 calendar year. The students and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines.

## Summary statistics

Scale	Employers		
	Response count	Average score	Average variation
Trainer Quality	43	80.8	38.9
Effective Assessment	43	77.8	51.5
Clear Expectations			
Learning Stimulation			
Training Relevance	43	79.7	76.3
Competency Development	43	78.5	62.8
Training Resources	43	77.9	37.6
Effective Support	43	77.1	74.1
Active Learning			
Overall Satisfaction	43	81.8	39.9

Scale	Learners		
	Response count	Average score	Average variation
Trainer Quality	52	81.85	64.16
Effective Assessment	52	79.33	59.93
Clear Expectations	52	80.61	46.95
Learning Stimulation	52	78.85	44.71
Training Relevance	52	71.96	40.01
Competency Development	52	79.23	75.19
Training Resources	52	77.24	44.50
Effective Support	52	80.13	46.14
Active Learning	52	79.93	61.40
Overall Satisfaction	52	80.77	47.37

# RTO Information

This report presents summary information about the Registered Training Organisation

<b>Name</b>	WPC Group Ltd Trading as Western Business School
<b>Street Address</b>	30 – 32 Courtney Street
<b>City/town/suburb</b>	North Melbourne
<b>State</b>	VIC
<b>Postcode</b>	3051
<b>NTIS number</b>	4183